Republic of Namibia
Ministry of Health and Social Services

Namibia joined the African Union Trusted Travel System

The African Union Trusted Travel (TT) System is a convenient online platform for the verification of COVID-19 test results. The system is intended to make travel easier and faster.

As of 15 January 2022, if you are travelling to Namibia, and entering the country using one of the thirteen Points of Entry listed below, you will be required to have your COVID-19 test results uploaded on the Trusted Travel system. After uploading your results, the system will generate a code for you(see page 2). You should write down the code or save it(code) to your mobile device to show the Port Health Officers. The Port Health Officers will use the code to access and verify your results.
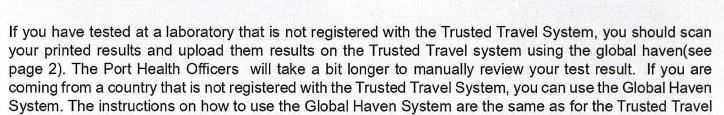
The Trusted Travel System will be used at the following ports of entry:

1.	Ariamsvlei Border Post	7.	Noordoewer Border Post
2.	Hosea Kutako International Airport	8.	Omahenene Border Post
3.	Katima Mulilo Border Post	9.	Oshikango Border Post
4.	Luderitz Harbour	10.	Trans-Kalahari Border Post
5.	Muhembo Border Post	11.	Walvis Bay Harbour
6.	Ngoma Border Post	12.	Walvis Bay International Airport
		13.	Impalila Island Border Post

If you have tested at a laboratory that is not registered with the Trusted Travel System, you should scan your printed results and upload them results on the Trusted Travel system using the global haven(see page 2). The Port Health Officers will take a bit longer to manually review your test result. If you are coming from a country that is not registered with the Trusted Travel System, you can use the Global Haven System. The instructions on how to use the Global Haven System are the same as for the Trusted Travel System.

Not all countries use the Trusted Travel System. If you are travelling from Namibia to a country that does not require you to use the Trusted Travel System to enter that country, you do not need to upload any travel information when you are leaving Namibia.

From 15 January 2022 all travellers entering Namibia are required to have their results uploaded on the Trusted Travel System. Travellers departing Namibia should follow requirements for their country of destination.
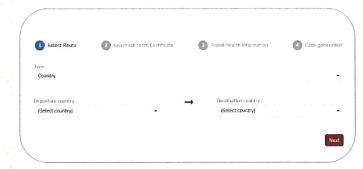
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How to use the Trusted Travel System

Different browsers can work differently. Try using Google Chrome if the pages do not load properly.

1. Create an account at trustedtravel.panabios.org
2. Once you have created an account, you can sign in. Your email address is your username

3. Select Check In from the menu

4. Enter where you are departing from and where you are going. This can be by country, airport or city depending on how you are travelling.

5. If you get tested at a laboratory that is registered with the system, once the test has been processed, the laboratory will upload your results. Your results will appear and you can select them. If you are not able to use a trusted travel laboratory, you can enter the details of the laboratory where you got tested and upload a copy of your results.

6. Provide details about your travel. If you are flying this will be details about the airline and your flight number. You do not need to enter your seat number if you do not know it. If you are travelling by car using a personal vehicle you do not need to enter travel details. You will always need to enter your passport number.

7. The system will generate a code for you. You can write down the number, or save the number or QR code to your device to show the immigration officials when you travel. The officials will use that number to verify that your test and result are valid.

Traveling during the COVID-19 pandemic has become harder. Despite these challenges, the Government of Namibia is working to make travel easier during this time to help individuals and to boost tourism to the country.

You can get help with the Trusted Travel System in Namibia by calling 0800 100 100.

You can get help with the Trusted Travel System if you are outside of Namibia by emailing globalhaven@panbios.org

Toll-free Number: 0800 100 100

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